

Document Name: Privacy Policy

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Version	Date Approved	Approved By	Brief Description
1.0	10 April 2023	Management Committee	Establishment of document.





Privacy Policy

The Australian Campdraft Association Inc. (ACA) is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

ACA have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The National Privacy Principles (NPPs) govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at https://www.oaic.gov.au/privacy/australian-privacy-principles

What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect include: names, addresses, email addresses and phone.

This Personal Information is obtained in many ways including correspondence, by telephone & email, via our website Campdraft One, and from cookies.

We collect your Personal Information for the primary purpose of providing our services to you, providing information to our sponsors and marketing. When we collect Personal Information, we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

Cookies and Third Party Website Analytics

The Australian Campdraft Association Inc partners with selected third party vendors, such as Google Analytics to allow tracking technologies and remarketing services on the websites www.campdraft.com.au and www.one.campdraft.com.au through the use of first party cookies and third party cookies. Google Analytics uses cookies to analyse and track users' use of the websites and determine the popularity of certain content. By accessing www.campdraft.com.au and www.one.campdraft.com.au you consent to the collection and use of your information by these third party vendors. You are encouraged to review their privacy policy and contact them directly for responses to your questions. We do not transfer personal information to these third party vendors. However, if you do not want any information to be collected and used by tracking technologies, you can visit the Google Analytics Privacy Policy here: https://policies.google.com/privacy

Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorised access, modification, or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in client files which will be kept by us for a minimum of seven (7) years.

Access to your Personal Information

You may access the Personal Information we hold about you and to update and/or correct it, subject to certain exceptions. If you wish to access your Personal Information, please contact us in writing.

In order to protect your Personal Information we may require identification from you before releasing the requested information.





Maintaining the Quality of your Personal Information

It is important to us that your Personal Information is up to date. We will take reasonable steps to make sure that your Personal Information is accurate, complete and up to date. If you find that the information we have is not up to date or is inaccurate, please update your Personal Information via Campdraft One. Alternatively, you can advise us via email at aca@campdraft.com.au so we can update our records and ensure we can continue to provide quality services to you.

Policy Updates

The Australian Campdraft Association Inc may make amendments to this Policy, the most up to date version will be available on our website.

If you have any queries regarding this Privacy Policy or believe that The Australian Campdraft Association Inc has breached its obligations under the Privacy Act 1988 (Cth) or any of its other privacy obligations relating to personal information, please contact us at:

The Australian Campdraft Association Inc. 134 Mort Street, Toowoomba aca@campdraft.com.au 07 4620 3110